

THE MAGIC HAT CAFE

DONOR GUIDE



COLLECTIONS

We are available for collections from 09:00 to 22:00 every day. We collect donations in a refrigerated van that is equipped with ambient storage and freezer sections. Food is transported directly to the cafe and the temperature of cold storage food taken by our chef on arrival before being stored safely.

WHAT WE CAN AND CANNOT COLLECT

We accept any food that would otherwise go to waste. This includes raw meat and fish, dairy products, bakery, fruit and veg and ambient food. We will accept food that is past best before, but we cannot accept anything that has passed its used by date or hasn't been stored correctly until collection.

WHAT HAPPENS TO THE FOOD YOU DONATE

All volunteers that handle food are supervised by holders of food hygiene certificates, or hold one themselves. All food will be treated in accordance with the Food Safety Act 1990 and the Food Hygiene Regulations of 2005. We accept all liability and responsibility upon collection of produce and take pride and in our food handling practices.

The Magic Hat relies on our group of wonderful volunteers. Any money made by Magic Hat goes back into fighting food waste in the North East. We create incredible meals from the food waste given to us, and we also donate food to other community organisations that need our help.

GOT A QUESTION ABOUT FOOD DONATION? GET IN TOUCH!